PUBLIC OFFER

on the provision of services using the Flexobo digital platform

Tashkent

01.01.2026

This Public Offer (the Offer) is the official proposal of FLEXOBO LLC, a legal entity registered under the laws of the Republic of Uzbekistan (the Operator), and defines the terms for providing services through the Flexobo digital platform.

The owner and proprietor of the Flexobo digital platform is FLEXOBO LLC, registered at: 3A Muqimiy Street, Tukimachi MCA, Yakkasaray District, Tashkent, TIN: 312680003.

The Offer is addressed to any legally capable individual, individual entrepreneur, or legal entity.

The Operator's services are provided through the Flexobo digital platform, including the Flexobo mobile application, the official website flexobo.com (web platform), and the Telegram bot @FLEXOBO_bot. Use of any of these access channels is deemed equivalent and is governed by this Offer.

Full and unconditional acceptance of the Offer is deemed to be the User's registration on the Flexobo Platform, creation or use of a personal account, or any actual use of the Platform functionality. Acceptance confirms that the User has read, understood, and agreed to all terms of the Offer and the Privacy Policy.

In accordance with Articles 367 and 370 of the Civil Code of the Republic of Uzbekistan, this document is a public offer. Acceptance must be full and unconditional; actions performed within the acceptance period to comply with the terms of the Offer are deemed acceptance unless otherwise provided by law or by the Offer.

The Operator and the User mutually warrant their legal capacity and authority required to enter into and perform this Offer.

1. Terms and Definitions

1.1. Flexobo Platform means the Operator's software and hardware environment intended for information interaction between Users, including the Flexobo mobile application, flexobo.com web platform, and @FLEXOBO_bot Telegram bot.

1.2. Flexobo Mobile Application means software for iOS and/or Android mobile devices that gives Users access to the Platform functionality and services.

1.3. Flexobo Telegram Bot means the Telegram interface located at @FLEXOBO_bot, intended for registration and/or authorization, use of Platform services, receipt of notifications, and information exchange between Users and the Operator.

1.4. User means a legally capable individual or legal entity that has registered on the Flexobo Platform and accepted the Offer.

1.5. Customer means a User placing a cargo transportation order. 1.6. Carrier means a User accepting and performing a transportation order. 1.7. Order means an electronic cargo transportation request placed through the Platform. 1.8. Operator's Commission means remuneration for the Operator's services. 1.9. Operator means FLEXOBO LLC.

1.10. Partner means a legal entity or individual entrepreneur that has entered into a cooperation agreement with the Operator and provides Users with additional services, products, or otherwise participates in the Platform's

operation, including insurance, banking, financial, advertising, information, technological, and other organizations.

1.11. Acceptance means full and unconditional acceptance by the User of this Public Offer through conclusive actions, including registration, clicking consent buttons, logging into an account, placing or accepting orders, or any other actual use of the mobile application, website, or Telegram bot.

1.12. User Personal Account means the personalized Platform section available after registration for account management, use of Platform functionality, placing and accepting orders, messaging, receiving notifications, and other actions under this Offer and the User Agreement. All actions performed with the User's credentials are deemed performed by the User.

1.13. Consent to personal data processing means the User's voluntary, specific, informed, and conscious consent to processing by the Operator in accordance with Uzbek law and the Privacy Policy, provided during registration, identification, and use of the Platform.

1.14. Electronic communication channel means any electronic form of communication with the User, including messenger communications, push notifications in the Flexobo mobile application, or email to the User's registered mailbox.

1.15. Tariffs mean the Platform usage regime established by the Operator (Appendix No. 1), providing free or paid access to Platform functionality with different service scope, limits, price, and validity period.

2. General Provisions

2.1. The Operator provides Users with access to the Flexobo digital platform for posting, searching, exchanging information, and interacting for the purpose of entering into cargo transportation contracts and/or related agreements.

2.2. The Operator's services are solely informational, intermediary, and technological. They consist of ensuring Platform operation, technical communication between Users, data processing and transfer, and other service functions available on the Platform.

2.3. The Operator is not a carrier, forwarder, shipper, consignee, agent, attorney, commission agent, representative of a Customer or Carrier, or a party to any transportation or other contract between Users.

2.4. All transportation, logistics, forwarding, and other service contracts are concluded directly between the Customer and the Carrier without the Operator's participation.

2.5. The Operator does not agree essential transportation terms, including price, route, delivery time, cargo characteristics, loading and unloading conditions, liability, or settlement procedure.

2.6. The Operator assumes no obligations for transportation, storage, forwarding or insurance of cargo, cargo safety, monitoring actual performance, or verifying legality, safety, or compliance of cargo with legal requirements.

2.7. The Operator is not liable for Users' actions or omissions, performance or non-performance of transportation contracts, loss, damage, delivery delay, or losses connected with Platform use.

2.8. Users independently bear all risks connected with entering into and performing transportation contracts, selecting counterparties, and complying with Uzbek law.

2.9. Placement, acceptance, and performance of an Order are carried out by Users at their own risk and under their full responsibility. Use of the Platform does not create transportation, forwarding, agency, commission, or joint activity relations between the Operator and Users.

2.10. Personal data is processed under the Privacy Policy. Transfer of personal data to third parties is permitted only for performance of this Offer and operation of the Platform. By accepting this Offer, the User consents to personal data processing and confirms agreement with the Privacy Policy, User Agreement, and rules for placing and performing orders.

4. Registration and Account

4.1. To use the application, the User must register on the Flexobo platforms and guarantees the accuracy of all data provided during registration and account creation.

4.2. The Operator may request additional information and documents from Platform Users at any time, including TIN, registration data, and licenses.

4.3. The User is fully responsible for all actions performed through the User's account.

4.4. Registration is completed on www.flexobo.com or in the FLEXOBO mobile application. During registration the User provides an email address or mobile phone number as the account identifier (User name).

4.5. The User may add or change additional contact details through the Personal Account.

4.6. Email registration is confirmed by a one-time password (OTP) sent to the specified email address. Phone-number registration is confirmed by an OTP sent through @FLEXOBO_bot, provided the number is linked to the User's Telegram account.

4.7. Entry of the correct OTP is proper confirmation of registration, User identification, and consent to the Public Offer, Privacy Policy, and other mandatory Platform documents.

5. Notifications and Communication Channels

5.1. The Operator may send informational, service, technical, and legally significant notices related to Platform use via the email address specified by the User, Telegram, WhatsApp, built-in Platform chat, and push notifications in the Flexobo mobile application.

5.2. Push notifications are sent only through the Flexobo mobile application if the application is installed and notifications are enabled on the User's device.

5.3. Notices sent by the Operator through the channels specified by the User are deemed duly received from the moment they are sent, regardless of whether the User actually reads them.

5.4. The User must keep contact details in the Personal Account current and correct. The Operator is not liable for failure to receive notices due to inaccurate, outdated, or incorrect contact data.

5.5. Notices through the Personal Account are deemed delivered when placed in the relevant section of the User's Personal Account.

6. Procedure for Placing and Accepting Orders

6.1. A cargo transportation order is placed by a User acting as Customer through the Platform functionality in the Personal Account, available in the mobile application, website, or Telegram bot.

6.2. When placing an order, the Customer independently and under its own responsibility defines the order terms, including cargo description and characteristics, route, expected transportation period, vehicle requirements, transportation price or pricing method, and other relevant conditions.

6.3. The Customer guarantees the accuracy, completeness, and relevance of order information and is responsible for consequences of inaccurate or incomplete information.

6.4. A User acting as Carrier independently decides, based on information posted by the Customer, whether to accept or reject the order and on what terms it can be performed.

6.5. Acceptance of an order by the Carrier through Platform actions expresses the Carrier's intention to conclude a transportation contract with the Customer on terms agreed between them.

6.6. All essential transportation terms, including price, timing, settlements, liability, and other conditions, are agreed directly between the Customer and the Carrier without the Operator's participation.

6.7. The Operator is not a party to the transportation contract, does not participate in negotiations, agreement of terms, amendment, performance, or termination of transportation contracts, and only provides the technical capability of the Platform.

6.8. The transportation contract is deemed concluded between the Customer and Carrier when they agree all essential terms, regardless of the form of the agreement, including electronic form through the Platform.

6.9. The Operator does not verify actual transportation performance, monitor transportation, inspect cargo safety, quantity or condition, or participate in cargo acceptance or delivery.

6.10. The Operator is not liable for non-performance or improper performance of transportation, delivery delays, loss, damage or spoilage of cargo, or actions or omissions of the Customer or Carrier.

6.11. Users bear all risks connected with placing, accepting, and performing orders. The Operator may establish additional rules, limits and technical requirements and may suspend or restrict access if Users violate this Offer, the User Agreement, or order rules.

6.12. The Flexobo Platform may provide access to third-party services, including banks, insurance organizations, advertising companies, and other external services. The Operator does not set the price of such services and is not liable for their actions, terms or quality.

7. Service Fees, Commission, Tariffs, Settlements, Refunds and Financial Obligations

7.1. The Operator is not a party to settlements between Users and is not responsible for financial obligations arising between the Customer and the Carrier.

7.2. Refunds, transportation payments, and other settlements are resolved independently by Users under contracts concluded between them.

7.3. The Operator's commission for informational and intermediary services is non-refundable unless expressly stated otherwise by the Operator.

7.4. Upon registration, the User automatically receives access to Platform functionality under a free tariff of indefinite duration unless Platform terms provide otherwise.

7.5. The free tariff provides a limited scope of functionality and usage limits established by the Operator and published in the Platform interface.

7.6. If the User reaches free-tariff limits or attempts to use functionality available only under paid tariffs, the Platform offers the User the relevant paid tariff.

7.7. Transition to a paid tariff is voluntary and is performed by actions to purchase a paid subscription, which constitutes acceptance of the relevant tariff terms.

7.8. Payment for a paid tariff is made as a subscription fee for the relevant billing period.

7.9. Funds paid for a paid subscription are non-refundable regardless of the fact, reason, or timing of refusal to continue using the Platform, cancellation or non-renewal of subscription, or early termination of paid functionality, except where directly required by Uzbek law.

7.10. The User may refuse renewal of a paid subscription at any time. In that case, access to paid functionality and limits remains until the end of the paid billing period, after which the User is automatically transferred to the free tariff.

7.11. If the next subscription payment is not received on time, the User receives a three-calendar-day grace period. During the grace period access is retained; after it expires without payment the User is transferred to the free tariff.

7.12. If payment is made during the grace period, the paid subscription billing period is calculated from the date on which the next payment should have been made and includes the missed days of use.

7.13. The Operator may change tariffs, functionality, and limits provided Users are notified through the Platform in advance.

8. Rights and Obligations of the Parties

8.1. The User must provide accurate, complete, and current information, protect account credentials, use the Platform only for lawful purposes and in accordance with mandatory Platform documents, independently define order terms or acceptance decisions, perform obligations under transportation contracts, timely pay Operator fees including subscription fees, monitor payment deadlines, not bypass tariffs or technical limits, respect rights of others, and promptly notify the Operator of security incidents or Platform errors.

8.2. The User may use Platform functionality within the selected tariff and limits, place or accept orders, voluntarily switch from a free tariff to a paid tariff and refuse renewal, receive notices and support through Platform channels, stop using the Platform including account deletion, and contact the Operator with questions, requests and claims.

8.3. The Operator must provide access to the Platform according to this Offer except during technical interruptions, updates and failures; maintain Platform operation within reasonable technical capability; take reasonable measures to protect Users' personal data; publish current tariff, promotion and use information; and review User requests within its competence.

8.4. The Operator may unilaterally change Platform functionality, tariffs, limits and terms of application; charge subscription fees; send notices; apply moderation and restrictions; suspend access for violations; use automated algorithms to monitor Platform use; involve Partners; transfer rights and obligations under this Offer to third parties; and terminate or restrict separate functions without compensation unless law provides otherwise.

8.5. All objects placed or used on the Flexobo Platform, including design elements, code, interfaces, texts, graphics, photos, videos, databases, scripts, algorithms and other objects, are the Operator's intellectual property and are protected by Uzbek law and international IP treaties.

8.6. Use of Platform content is allowed only within Platform functionality and does not transfer exclusive rights to the User unless expressly provided by this Offer or a separate written agreement.

9. Liability of the Parties

9.1. Each Party is liable for non-performance or improper performance of obligations under this Offer and Uzbek law, subject to the limitations in this section.

9.2. The Operator provides only informational, intermediary and technological services and is not a party to contracts concluded between Users.

9.3. The Operator is not liable for loss, damage, spoilage, shortage or delivery delay of cargo; actions or omissions of Users, Customers, Carriers or Partners; non-performance of contracts between Users; financial losses and lost profits; accuracy or completeness of User-posted information; or inability to use the Platform due to causes beyond the Operator's control, including failures of networks, Telegram, App Store, Google Play, communication operators, payment services, or User devices.

9.4. The Operator's liability for any claims connected with Platform use is limited to the subscription fee actually received from the relevant User for the billing period in which the basis for liability arose.

9.5. Under no circumstances is the Operator liable for indirect, consequential, incidental or punitive damages, lost profits, lost income, loss of business reputation or expected economic benefit.

9.6. The User is fully responsible for accuracy of information provided during registration and order activity, compliance with transportation contracts, compliance with Uzbek law, safekeeping of credentials, all actions in the Personal Account, and timely payment of Operator services.

9.7. The User independently bears all risks connected with selecting counterparties and entering into and performing transportation contracts.

9.8. The Operator is not liable for consequences of refusing paid subscription renewal, transfer to a free tariff, or loss of access to paid functionality due to non-payment.

9.9. Subscription payments are non-refundable except as directly required by Uzbek law.

9.10. The Operator is not liable for failure to receive notices due to inaccurate contact data, disabled notifications, or technical limitations of communication channels. Notices sent through User-specified channels are deemed duly delivered when sent.

9.11. The Operator is released from liability for non-performance due to force majeure and technical failures beyond its control. The User must compensate the Operator for losses, penalties, expenses and other damages caused by violation of this Offer, the User Agreement or Uzbek law.

9.12. The Platform is not liable for failures, errors and malfunctions of the software and hardware complex supporting the Flexobo Platform and www.flexobo.com, temporary lack of User access caused by reasons beyond the Platform's control, or related losses.

9.13. The Platform is not liable for User losses caused by viruses or other malicious programs in User equipment or software, incorrect completion of Platform details, breach of contract or these general terms by the User, unlawful actions of third parties including use of User identification data, or violation of payment procedures.

9.14. The Platform may block access to the User's Personal Account if claims are received from other Users or third parties regarding violation of rights and lawful interests, or if unauthorized changes or attempts to change any part of the Flexobo software are detected.

10. App Store and Google Play Requirements

10.1. By using the Application, the User confirms awareness and agreement that Apple Inc. and Google LLC are not parties to this Offer and are not responsible for the Application content, operation, or services provided through it.

10.2. Responsibility for the Application, its support and maintenance rests solely with the Operator. Claims related to Application use must be sent directly to the Operator.

10.3. Apple Inc. and Google LLC are third-party beneficiaries of this Offer and may enforce it to the extent concerning their rights.

11. Limitation of Liability and Disclaimer of Warranties

11.1. The Flexobo Platform, including the mobile application, website and Telegram bot, is provided to the User on an 'as is' and 'as available' basis, without express or implied warranties except for warranties directly required by Uzbek law.

11.2. The Operator does not guarantee that the Platform will operate continuously, timely, error-free or without failures; that functionality will fully meet User expectations; or that access will be free from delays and restrictions.

11.3. The Operator may at any time without prior notice update, change, suspend or terminate separate Platform functions, conduct technical, preventive or scheduled work, and change the Platform interface and architecture.

11.4. The Operator is not liable for inability to use the Platform or failures caused by third-party actions or omissions, network and data-center failures, operating systems and app-store updates or restrictions, Telegram operation, User equipment issues, malicious software, viruses or cyberattacks.

11.5. The Operator does not guarantee preservation, continuity, and availability of User data in case of technical failures, accidents, updates or third-party actions except where directly required by law.

11.6. The User uses the Platform at the User's own risk and independently evaluates the advisability and consequences of using Platform functionality, including placing and accepting orders, paid functionality, and interaction with other Users.

11.7. Under no circumstances is the Operator liable for any indirect, consequential, incidental, punitive damages, lost profits, lost income, loss of business reputation or expected economic benefit, even if advised of the possibility of such damages.

11.8. The limitations and disclaimers in this section apply to the maximum extent permitted by Uzbek law.

12. Force Majeure

12.1. The Parties are released from liability for full or partial non-performance or improper performance if caused by force majeure arising after acceptance that the Parties could not foresee or prevent by reasonable measures.

12.2. Force majeure means extraordinary and unavoidable events beyond the Parties' control, including natural disasters, war, armed conflicts, terrorist acts, riots, emergency or martial law, acts and restrictions of public authorities, epidemics, pandemics, quarantine measures, failures or stoppage of communication networks, data centers, server infrastructure, payment systems, app stores, Telegram, and other technological or telecommunication systems beyond the Operator's control.

12.3. The affected Party must notify the other Party within a reasonable time using available communication channels under this Offer.

12.4. The performance period is extended in proportion to the duration of force majeure and the time needed to remedy its consequences.

12.5. If force majeure continues for more than 30 consecutive calendar days and prevents performance, either Party may terminate the Offer unilaterally without compensation for possible losses of the other Party.

12.6. Force majeure does not release the User from paying for Operator services actually provided before the force majeure occurred.

13. Final Provisions

13.1. This Offer is governed by the law of the Republic of Uzbekistan. If any provision is declared invalid, the remaining provisions remain in force.

13.2. The Operator may change the Offer at any time by publishing a new version on its digital Platforms. Continued use after changes means consent to the new version.

13.3. All disputes are subject to pre-trial claim procedure; failing agreement, disputes are considered by courts of the Republic of Uzbekistan at the Operator's location.

13.4. This Offer was developed in accordance with the Civil Code of the Republic of Uzbekistan and the laws 'On Electronic Commerce', 'On Electronic Document Management' and 'On Personal Data'.

13.5. Acceptance means full and unconditional consent to all terms. The User consents to receiving advertising materials connected with Platform services through all communication means, including postal and email mailing.

Appendix No. 1
TARIFFS

Below are the current tariffs of the FLEXOBO digital platform shown on the public pricing page https://flexobo.com/en#pricing as of 03.09.2026.

Prices are stated in USD. The tariff, period and currency selected by the User in the Platform interface apply to payment. The price in the selected currency is determined by the Platform interface at the time of payment.

Cargo Owner / Customer

Tariff	Period	USD	Discount
FREE	All periods	0	-
PRO	1 month	21	0%
PRO	3 months	58	8%
PRO	6 months	112	12%
PRO	12 months	176	17%
FULL	1 month	50	0%
FULL	3 months	138	8%
FULL	6 months	264	12%
FULL	12 months	415	17%

Carrier (company / fleet)

Tariff	Period	USD	Discount
FREE	All periods	0	-
PRO	1 month	33	0%
PRO	3 months	91	8%
PRO	6 months	174	12%
PRO	12 months	275	17%
FULL	1 month	75	0%
FULL	3 months	208	8%
FULL	6 months	398	12%
FULL	12 months	626	17%

Owner-operator / vehicle owner

Tariff	Period	USD	Discount
FREE	All periods	0	-
PRO	1 month	10	0%
PRO	3 months	28	8%
PRO	6 months	54	12%
PRO	12 months	85	17%
FULL	1 month	23	0%
FULL	3 months	63	8%
FULL	6 months	121	12%
FULL	12 months	190	17%

Broker / forwarder

Tariff	Period	USD	Discount
FREE	All periods	0	-
PRO	1 month	41	0%
PRO	3 months	114	8%
PRO	6 months	219	12%
PRO	12 months	345	17%
FULL	1 month	92	0%
FULL	3 months	255	8%
FULL	6 months	487	12%
FULL	12 months	770	17%